

## *Install receiver on MAC OSX*

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Approval	
Document	
Version	
Date	
Distribution	

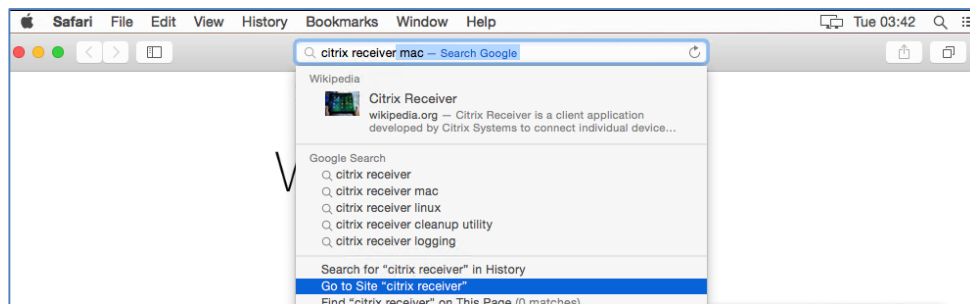
## 1. Introduction

This a step-by-step Procedure to install the Citrix receiver (Citrix ICA client) on a MAC OSX 10  
Depending on your settings & mac version, the steps may be slightly different.

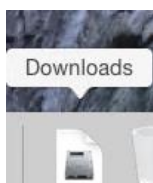
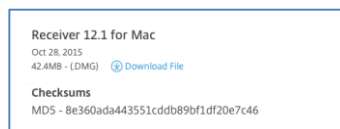
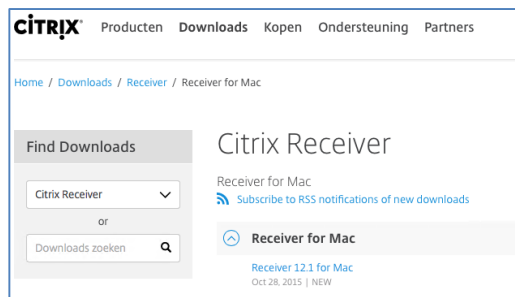
## 2. Procedure

### 2.1 Step 1: install the citrix client

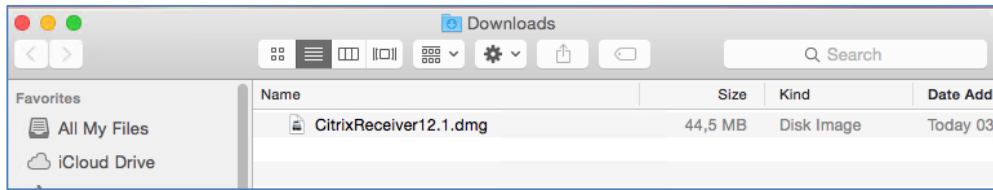
-Browse the citrix website: <http://www.citrix.com/go/receiver.html>



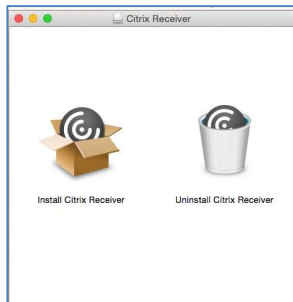
-You will be prompted to download a dmg file



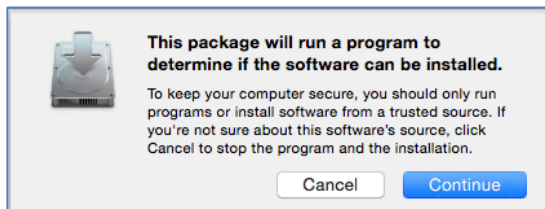
-click on the downloaded dmg file to open it in finder



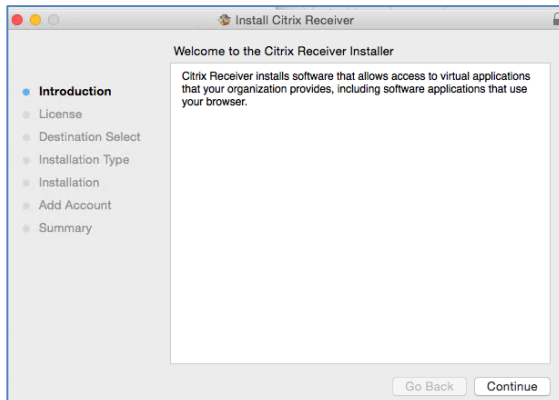
-in finder double-click the dmg file.



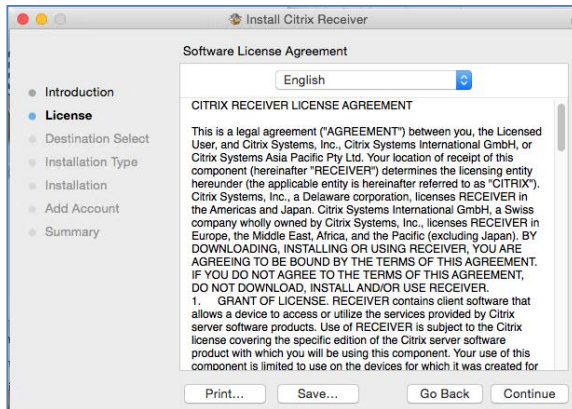
-Click on install Citrix Receiver



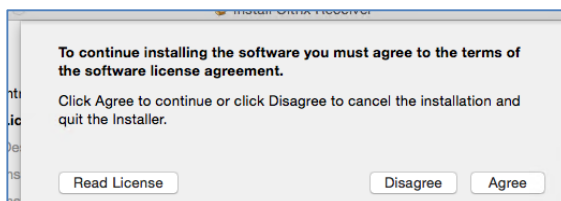
-Click "Continue"



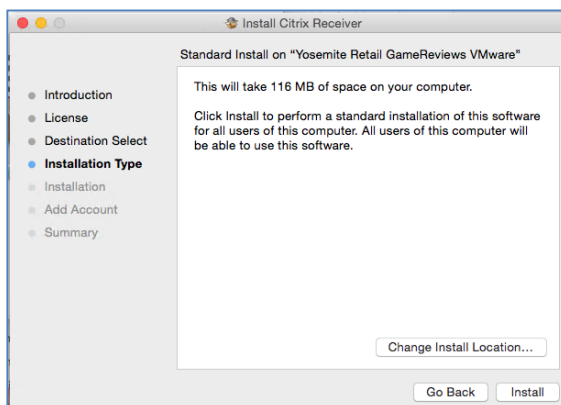
-Click "Continue"



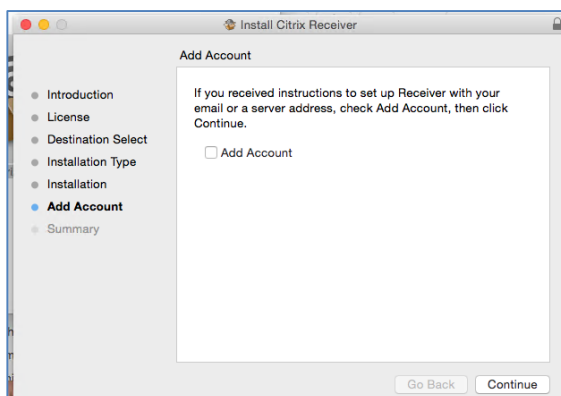
-Click "Continue"



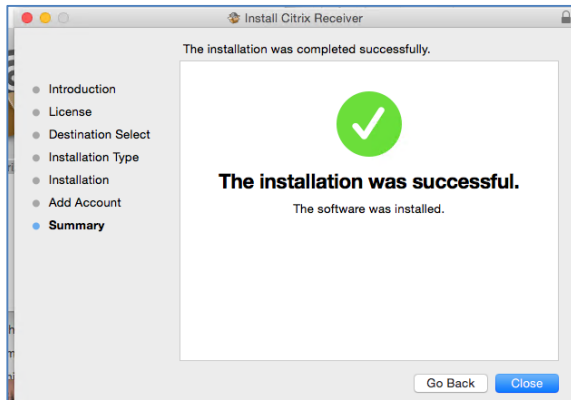
-Click "Agree"



-Click "Install"



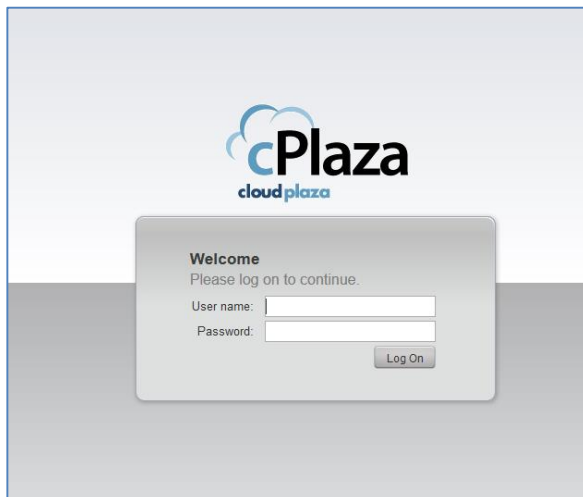
-Click "Continue"



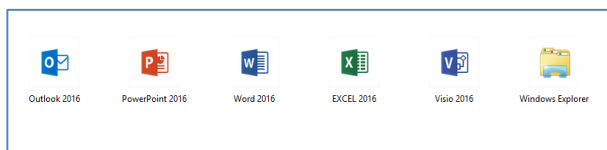
-click "Close"

## 2.2 Step2: connect to Cloudplaza Citrix Gateway

Using a web browser (safari) Logon to: <https://my.cloudplaza.eu>



-Log on with your use name & password  
The Application Icon are displayed

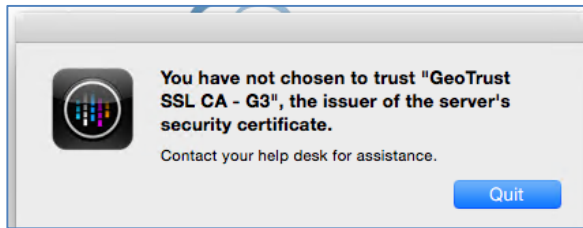


-if you double-click on the Application Icon you will maybe have this message



-Click "Trust"

A Citrix connection is attempted to the citrix server.  
Depending of the setting & version of your mac you may receive this message



-click "Quit"

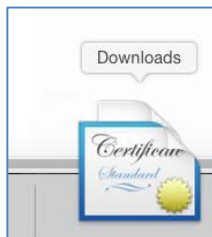
### 2.3 Install the intermediate SSL certificate

You will need to download and install an intermediate SSL certificate  
You can download it from de Thinfactory website

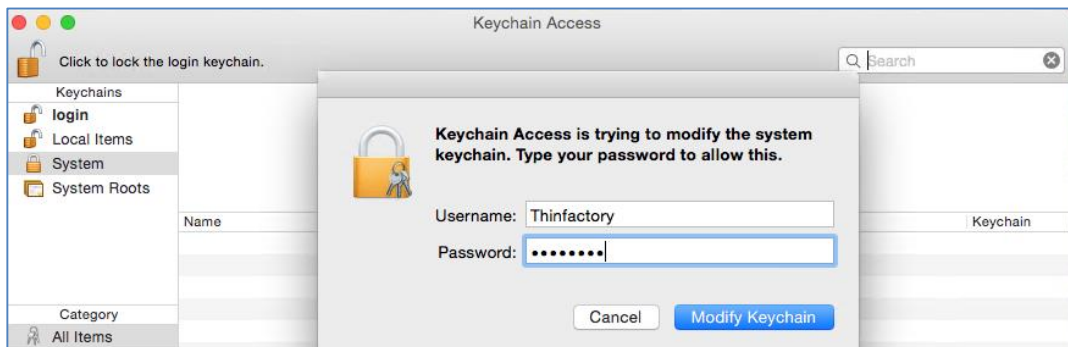
- Browse to : <http://www.thinfactory.com/downloads.aspx>
- find the Geotrust SSL CA- G3



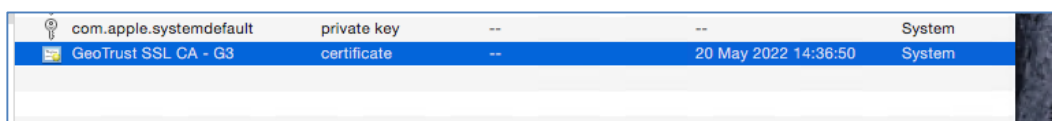
-Click download



The SSL certificate file (crt file) is download into your Mac but it is not yet. installed  
-Double click on it to open the "system" keychain



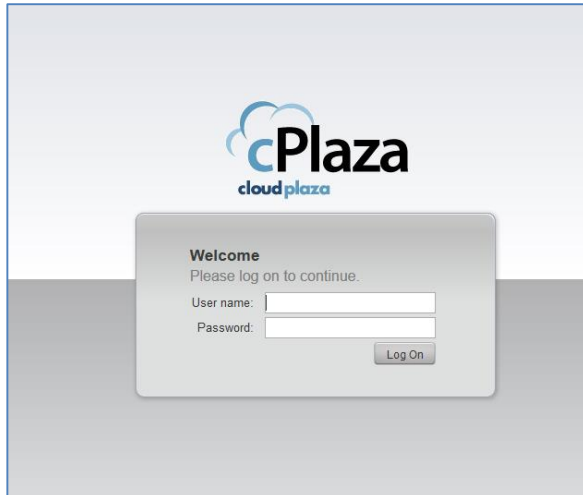
-Provide the credentials of the root user of your mac to install the SSL certificate in your **system** keychain



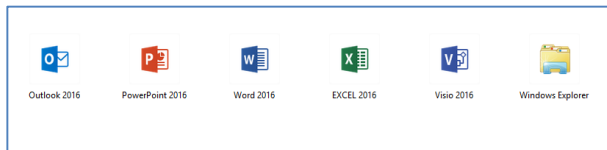
The SSL certificate is installed (& Trusted)

-Reboot your mac

After the reboot your Mac should be ready to connect to the citrix server  
-Using a web browser (safari) Logon to:<https://my.cloudplaza.eu>



-Log on with your username & password



If you double-click on the Application Icon, the citrix client should start & your application will be displayed after a few seconds.