How to fix WinMail.dat issue

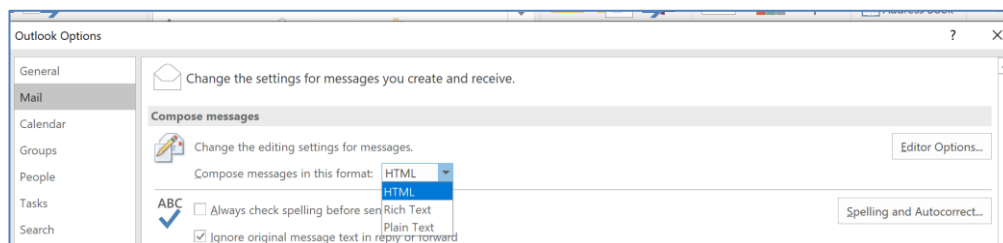| Author	Philippe Wolfs
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1. Introduction

If one of your mail recipients receives a mail from you in text format with only 1 attachment: winmail.dat.
It means the mail client of the recipient cannot understand the format of the mail you send. This could happen if the recipient uses an incompatible mail client or your contacts data are corrupted.
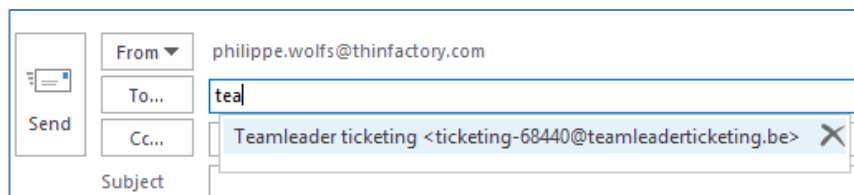Try the following procedure to fix this issue.

2. Procedure

2.1 Check the default email format in outlook

In outlook check that the default mail format is NOT rich text.
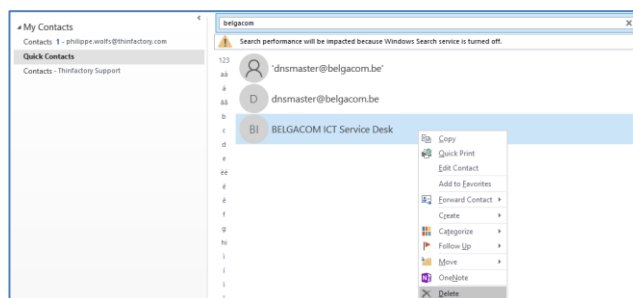Menu : File /options /TAB : Mail

2.2 Delete the auto-complete address in the address bar

type the first letters of the recipient's address. when auto complete find it, click the cross to delete the auto-complete entry.

2.3 Delete the recipient contact and recreate it.

2.4 Send a NEW mail to the same recipient with attachment.